

How to Configure Your E-mail Client for HughesNet

Solution

The following instructions will assist you in configuring your e-mail software to work with the new HughesNet E-mail addresses.

If you are using something@hughes.net for e-mail, you will need to know your HughesNet e-mail address, username and password before you begin.

If you are using a web-based e-mail service, such as Yahoo or MSN, etc. you will not need to configure an e-mail client.

If you are using an e-mail service other than HughesNet, you will only need to change the "Outgoing Server" to smtp.hughes.net which will allow you to send e-mail over you HughesNet (formerly DirecWay) system.

Configuring E-mail in Microsoft Outlook XP

1. Launch Outlook.
2. From the **Tools** menu, select **E-mail Accounts**.
3. The E-mail Accounts window appears. Select **Add a new E-mail account**.
4. Click **Next**. The next screen prompts to select the server type:
5. Select either **POP3** or **IMAP**.
 - a. If you select **POP3**, all of the e-mail messages will be downloaded to the computer.
 - b. If you select **IMAP**, the user can remotely preview their e-mail messages without downloading them.
6. Click **Next**. The next screen prompts to enter e-mail settings:
7. Enter e-mail account information:

Name	your full name
E-mail Address	username@hughes.net
Incoming Mail Server	mail.hughes.net
Outgoing Mail Server	smtp.hughes.net
User Name	username@hughes.net
Password	

8. When configuring your POP3 logon, be sure to use the complete email address (username@hughes.net). In order to send email using your email client, you **MUST** use SMTP authentication. When configuring your SMTP server information, enable SMTP authentication then enter your email account (username@hughes.net) and your password. Passwords are case sensitive. View your email client help file for more information.
 - **Note:** SMTP authentication is not the same as SSL. Do **not** enable SAP or SSL in your configuration.
9. Click **More Settings....**
10. Select the **Outgoing Mail Server** tab.
11. Select **My outgoing server (SMTP) requires authentication**.
12. Click **OK** to return to the main configuration screen.
13. Click **Next**.
14. Click **Finish**.

Configuring E-mail in Microsoft Outlook 2000

1. From the **Tools** menu, select **Accounts....**The Internet Accounts window appears.
2. Click the **Add** button and select **Mail....** The Internet Connection Wizard appears.
3. Enter the name in the **Display name** field. This name will appear in the From field of the e-mail messages that are sent.
4. Click **Next**.
5. Enter the e-mail address:

username@hughes.net

6. Click **Next**.
7. Select the e-mail protocol that they want to use.
 - a. If you select **POP3**, all of the e-mail messages will be downloaded to the computer.
 - b. If you select **IMAP**, the user can remotely preview their e-mail messages without downloading them.
8. In the **Incoming mail server** field, enter the name of the mail server, like this:

mail.hughes.net

9. In the **Outgoing mail server** field, enter the name of the SMTP server, like this:

smtp.hughes.net

When configuring your POP3 logon, be sure to use the complete email address (username@hughes.net). In order to send email using your email client, you **MUST** use SMTP authentication. When configuring your SMTP server information, enable SMTP authentication then enter your email account (username@hughes.net) and your password. Passwords are case sensitive. View your email client help file for more information.

- **Note:** SMTP authentication is not the same as SSL. Do **not** enable SAP or SSL in your configuration.

10. Click **Next**.
11. In the **Account name** field, enter the complete e-mail address:

username@hughes.net (DO NOT USE ANY ALIAS)

12. Enter the e-mail password in the **Password** field.
13. Click **Next**.
14. Select the Internet connection method.
 - a. If you are using a modem to connect to a dial-up service provider, select **Connect using my phone line**.
 - a. If you have a fast Internet connection, select **Connect using my local area network (LAN)**.
 - b. If you want to configure your Internet connection separately, select **I will establish my Internet connection manually**.

15. Click **Next**.
16. Click **Finish**. The new e-mail account appears in the Internet Accounts window:
17. Select your new e-mail account in the account list.
18. Click **Properties**. The Properties window appears.
19. Click the **Servers** tab.
20. Select **My server requires authentication**.
21. Click **OK** to return to the Internet Accounts window.
22. Click **Close**.

Configuring E-mail in Microsoft Outlook Express

Note: If you would like to view an online tutorial of the Outlook Express E-mail Configuration process, [click here](#), then select the **Outlook Express** menu choice.

1. Start **Outlook Express**.
2. Select the **Tools** menu.
3. Select the **Accounts...** menu item.
4. Select the **Mail** tab.
5. The **Internet Accounts** dialog opens.
6. Click the **Properties** button.
7. Select the text box to enter your name choice for the mail server.
8. Change DIRECWAY User to **Hughesnet User**.
9. Select the **E-mail address** text box.
10. Change the e-mail address to:
 - *user@hughes.net*
where *user* is your *e-mail name*.
11. Select the **Servers** tab.
12. Select the **Incoming mail (POP3)** text box.
13. Change the address to:
 - mail.hughes.net
14. Select the **Outgoing mail (SMTP)** text box.
15. Enter **smtp.hughes.net**
16. Select the **Account name** text box.
17. Enter your account name as:
 - *user@hughes.net*
where *user* is your *e-mail name*.
18. Enter your username@hughes.net
19. Select the **Password** text box.
20. Enter password.
21. Select the **My server requires authentication** check box.
22. Click the **Apply** button.
23. Click the **OK** button.
24. Click the **Close** button.

Your settings are complete!

Configuring E-mail in Eudora

1. Launch Eudora.
2. From the **Tools** menu, select **Personalities**. The Personalities pane appears.
3. Right-click inside the Personalities pane to display the pop-up menu.
4. Select **New....** The New Account Wizard appears.
5. Select **Create a brand new account**.
6. Click **Next**.
7. In the **Personality Name** field, enter an arbitrary name for this account. This is a name that the user will use to distinguish this account from any others they might have.
8. Click **Next**.
9. Enter the name in the **Your Name** field. This name will appear in the From field of the e-mail messages that are sent.
10. Click **Next**.
11. In the **E-mail Address** field, enter the e-mail address:

username@hughes.net

12. Click **Next**.
13. In the **Login Name** field, enter the complete e-mail address:

username@hughes.net

14. Click **Next**.
15. In the **Incoming Server** field, enter the name of the mail server, like this:

mail.hughes.net

16. Select the e-mail protocol you want to use.
 - a. If you select **POP3**, all of the e-mail messages will be downloaded to the computer.
 - b. If you select **IMAP**, the user can remotely preview their e-mail messages without downloading them.
17. Click **Next**.
18. In the **Outgoing Server** field, enter the name of your SMTP server:

smtp.hughes.net

When configuring your POP3 logon, be sure to use the complete email address (username@hughes.net). In order to send email using your email client, you **MUST** use SMTP authentication. When configuring your SMTP server information, enable SMTP authentication then enter your email account (username@hughes.net) and your password. Passwords are case sensitive. View your email client help file for more information.

- **Note:** SMTP authentication is not the same as SSL. Do **not** enable SAP or SSL in your configuration.

19. Make sure that **Allow Authentication** is selected.
20. Click **Next**.
21. Click **Finish**.

Configuring E-mail in Netscape Messenger

1. Launch Netscape Messenger. Alternatively, launch the Netscape browser, then open the **Window** menu and select **Mail & Newsgroups**.
2. From the **Edit** menu, select **Mail & Newsgroups Account Settings....**The Mail & Newsgroups Account Settings window appears.
3. Click **Add Account....**The Account Wizard appears.
4. Select **E-mail account**.
5. Click **Next**.
6. Enter the name in the **Your Name** field. This name will appear in the From field of the e-mail messages that are sent.
7. Enter the e-mail address in the **E-mail Address** field:

username@hughes.net

8. Click **Next**.
9. Select the e-mail protocol you want to use.
 - a. If you select **POP3**, all of the e-mail messages will be downloaded to the computer.
 - b. If you select **IMAP**, the user can remotely preview their e-mail messages without downloading them.
10. Enter the hostname of the e-mail server in the Incoming Server field:

mail.hughes.net

11. Click **Next**.
12. In the **User Name** field, enter the complete e-mail address:

username@hughes.net

13. Click **Next**.
14. Click **Finish**. The new account now appears in the Mail & Newsgroups Account Settings list.
15. Click **Outgoing Server (SMTP)**.
16. In the **Server Name** field, enter the hostname of the SMTP server:

smtp.hughes.net

When configuring your POP3 logon, be sure to use the complete email address (username@hughes.net). In order to send email using your email client, you **MUST** use SMTP authentication. When configuring your SMTP server information, enable SMTP authentication then enter your email account (username@hughes.net) and your password. Passwords are case sensitive. View your email client help file for more information.

- **Note:** SMTP authentication is not the same as SSL. Do **not** enable SAP or SSL in your configuration.

17. Select **User name and password**.
18. In the **User Name** field, enter the full e-mail address.

username@hughes.net

19. Click **OK**.

Configuring E-mail in Mozilla

1. Launch Mozilla.
2. From the **Window** menu, select **Mail & Newsgroups**. The Mail & Newsgroups window appears.
3. From the **Edit** menu, select **Mail & Newsgroups Account Settings....**The Mail & Newsgroups Account Settings window appears.
4. Click **Add Account....**The Account Wizard appears.
5. Select **E-mail account**.
6. Click **Next**.
7. Enter the username in the **Your Name** field. This is the name that will appear in the From field of the messages that are sent from this account.
8. Enter the e-mail address in the **E-mail Address** field:

username@hughes.net

9. Click **Next**.
10. Select the e-mail protocol you want to use.
 - a. If you select **POP3**, all of the e-mail messages will be downloaded to the computer.
 - b. If you select **IMAP**, the user can remotely preview their e-mail messages without downloading them.
11. Enter the hostname of your e-mail server in the **Incoming Server** field:

mail.hughes.net

12. Click **Next**.
13. In the **User Name** field, enter the complete e-mail address:

username@hughes.net

14. Click **Next**.
15. In the **Account Name** field, enter an arbitrary name for this account. Use this name to distinguish this account from any others that the user might have.
16. Click **Next**. The Account Wizard displays the settings that are entered. If any of the settings are incorrect, click **Back** to return to the previous steps.
17. Click **Finish**. The new account now appears in the Mail & Newsgroups Account Settings window.
18. In the account list, select **Outgoing Server (SMTP)**. The Outgoing Server (SMTP) Settings screen appears:
19. In the **Server Name** field, enter the hostname of the SMTP server:

smtp.hughes.net

When configuring your POP3 logon, be sure to use the complete email address (username@hughes.net). In order to send email using your email client, you **MUST** use SMTP authentication. When configuring your SMTP server information, enable SMTP authentication then enter your email account (username@hughes.net) and your password. Passwords are case sensitive. View your email client help file for more information.

- **Note:** SMTP authentication is not the same as SSL. Do **not** enable SAP or SSL in your configuration.

20. Select **User name and password**.
21. In the **User Name** field, enter the complete e-mail address:

username@hughes.net

22. Click **OK**.

Configuring E-mail in Incredimail

Note: If you would like to view an online tutorial of the Incredimail Configuration process, [click here](#), then select the **Incredimail** menu choice.

1. Start **Incredimail**.
2. Select the **Tools** menu.
3. Select the **Accounts...** menu item.
4. Select account.
5. Click the **Properties** button.
6. The **pop3.direcway.com Properties** dialog opens.
7. Select the **Account Name** text box.
8. Change the Account Name to **HughesNet User**.
9. Select the **Display Name** text box.
10. Change the Display Name to **HughesNet User**.
11. Select the **Email Address** text box.
12. Change **user@direcway.com** to:
 - *user@hughes.net*
where *user* is your *email name*.
13. Select the **Servers** tab.
14. Select the **Incoming mail server** text box.
15. Change **pop3.direcway.com** to:
 - mail.hughes.net
16. Select the **Outgoing mail server** text box.
17. Change **smtp.direcway.com** to:
 - smtp.hughes.net
18. Select the **Username** text box.
19. Change the username to:
 - *user@hughes.net*
where *user* is your *email name*.
20. Select the **Password** text box.
21. Enter password.
22. Select the **My server requires authentication** check box.
23. Click the **OK** button.
24. Click the **Close** button.

Your settings are complete!

If you have any questions, feel free to contact us:

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